

# CERTIFICATE

Management system as per  
**ISO/IEC 20000-1 : 2018**

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**Information Services JSC**  
2, Panayot Volov str  
1504 / Sofia  
Bulgaria



**with the locations according to the annex**


operates a management system in accordance with the requirements of ISO/ IEC 20000-1:2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**Service management system (SMS) of Information Services JSC that supports provision of services described in the Service Catalogue to internal and external customers from locations described in Appendix 1 - Information Services JSC locations**

Certificate Registration No. 44 736 101474  
Audit Report No. 3527 9821

Valid from 2020-11-10  
Valid until 2023-11-09  
Initial certification 2014



Certification Body  
TÜV NORD CERT GmbH

Essen, 2020-10-29

# ANNEX

to Certificate Registration No. 44 736 101474  
ISO/IEC 20000-1 : 2018

**Information Services JSC**  
2, Panayot Volov str  
1504 / Sofia  
Bulgaria



## Scope

Service management system (SMS) of Information Services JSC that supports provision of services described in the Service Catalogue to internal and external customers from locations described in Appendix 1 - Information Services JSC locations

Certificate Registration No.	Location	Certificate Registration No.	Location
44 736 101474-001	Information Services JSC – Central Headquarters Sofia, 2, Panayot Volov str. Sofia, 11, Lachezar Stanchev str. Bulgaria	44 736 101474-006	Information Services JSC – branch Vidin Vidin, 42, South Industrial Area Bulgaria
44 736 101474-002	Information Services JSC – branch Blagoevgrad Blagoevgrad, 38, Dame Gruev str. Bulgaria	44 736 101474-007	Information Services JSC – branch Vratsa Vratsa, 135, Hristo Botev blvd. Bulgaria
44 736 101474-003	Information Services JSC – branch Burgas Burgas, 3, Yanko Komitov str. Bulgaria	44 736 101474-008	Information Services JSC – branch Gabrovo Gabrovo, 65, Aleko Konstantinov str. Bulgaria
44 736 101474-004	Information Services JSC – branch Varna Varna, 191, Slivnitsa blvd. Bulgaria	44 736 101474-009	Information Services JSC – branch Dobrich Dobrich, 84, September 25 <sup>th</sup> blvd. Bulgaria
44 736 101474-005	Information Services JSC – branch Veliko Tarnovo Veliko Tarnovo, 61, Nikola Gabrovski str. Bulgaria	44 736 101474-010	Information Services JSC – branch Kardzhali Kardzhali, 3, Ekzarh Yosif str. Bulgaria

# ANNEX

## to Certificate Registration No. 44 736 101474 ISO/IEC 20000-1 : 2018


Certificate Registration No.	Location	Certificate Registration No.	Location
44 736 101474-011	Information Services JSC – branch Kyustendil Kyustendil, 2a, Dobrudzha str. Bulgaria	44 736 101474-017	Information Services JSC – branch Plovdiv Plovdiv, 59, Sankt Peterburg blvd. Bulgaria
44 736 101474-012	Information Services JSC – branch Lovech Lovech, 56, Dr. Saiko Saev str. Bulgaria	44 736 101474-018	Information Services JSC – branch Razgrad Razgrad, 15, Beli Lom str. Bulgaria
44 736 101474-013	Information Services JSC – branch Montana Montana, 2, Nikola Vaptsarov str. Bulgaria	44 736 101474-019	Information Services JSC – branch Ruse Ruse, 16, Tsarkovna nezavizimost str. Bulgaria
44 736 101474-014	Information Services JSC – branch Pazardzhik Pazardzhik, 20, K. Velichkov str. Bulgaria	44 736 101474-020	Information Services JSC – branch Silistra Silistra, 75, Shar planina str. Bulgaria
44 736 101474-015	Information Services JSC – branch Pernik Pernik, 2, Otets Paisii str. Bulgaria	44 736 101474-021	Information Services JSC – branch Sliven Sliven, 5, Bansko shose str. Bulgaria
44 736 101474-016	Information Services JSC – branch Pleven Pleven, 10A, Ivan Vazov str. Bulgaria	44 736 101474-022	Information Services JSC – branch Smolyan Smolyan, 9, Bulgaria blvd. Bulgaria

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Certificate Registration No.	Location	Certificate Registration No.	Location
44 736 101474-023	Information Services JSC – branch Stara Zagora Stara Zagora, 5, Armeiska str. Bulgaria	44 736 101474-026	Information Services JSC – branch Shumen Shumen, 47, Veliki Preslav blvd. Bulgaria
44 736 101474-024	Information Services JSC – branch Targoviste Targoviste, 51, Mitropolit Andrei blvd. Bulgaria	44 736 101474-027	Information Services JSC – branch Yambol Yambol, 20, Zlaten rog str. Bulgaria
44 736 101474-025	Information Services JSC – branch Haskovo Haskovo, 152, Bulgaria blvd. Bulgaria		

- End of the List -



Certification Body  
TÜV NORD CERT GmbH

Essen, 2020-10-29

TÜV NORD CERT GmbH

Langemarckstraße 20

45141 Essen

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