TÜVNORD

Certificate

TÜVNORD
TÜV NORD CERT GmbH
ISO/IEC 20000-1
tuev-nord.de

Management system as per

ISO/IEC 20000-1 : 2018

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

Information Services JSC
2, Panayot Volov str.
1504 Sofia
Bulgaria

INFORMATION SERVICES

with the locations according to the annex

operates a management system in accordance with the requirements of ISO/IEC 20000-1 : 2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

Service management system (SMS) of Information Services JSC that supports provision of services described in the Service Catalogue to internal and external customers provided from locations in accordance with Annex 1

Certificate Registration No. 44 736 101474
Audit Report No. 3542 8545

Valid from 2026-11-10
Valid until 2029-11-09
Initial certification 2014

Essen, 2026-09-29

Certification Body at TÜV NORD CERT GmbH

TÜV NORD CERT GmbH
Am TÜV 1, 45307 Essen
www.tuev-nord-cert.com

DAkkS Deutsche Akkreditierungsstelle D-ZM-12007-01-00

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